



# The Spark Series

Technical Overview

Version 1.3 | December 2023

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## **Canvas Specifications**



Canvas series	Spark5
Active display area	1073.8 x 604mm
Resolution	3840 x 2160 UHD
Brightness (NITS)	450 nits
Surface Treatment	25% Haze
Processor	RK3588
OS	Android 12
WiFi/Bluetooth	WiFi6/5.2
Vesa Pattern	200mmx400mm with M5 screws
Power Consumption	81W (typical), 0.4W (standby)
PanelType	TFT
Storage	24GB Useable
Weight	13Kg/29lbs



Canvas series	Spark4
Active display area	941.18 X 529.42MM
Resolution	3840 x 2160 UHD
Brightness (NITS)	450 nits
Surface Tre atment	25% Haze
Processor	RK3588
OS	Android 12
WiFi/Bluetooth	WiFi6/5.2
Vesa Pattern	200mmX400mm with M5 screws
Power Consumption	63W (typical), 0.8W (standby)
PanelType	TFT
Storage	24GB us eable
Weight	9.5Kg/21lbs

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Canvas series	Spark3
Active display area	698.4 x 392.85mm
Resolution	1920 x 1080 FHD
Brightness (NITS)	450 nits
SurfaceTreatment	25% Haze
Processor	RK3588
OS	Android 12
WiFi/Bluetooth	WiFi6/5.2
Vesa Pattern	100mmx100mm with M5 s cre ws
Power Consumption	36W (typical), 0.8W (standby)
PanelType	TFT
Storage	24GB us eable
Weight	5.5Kg/13lbs

### **Canvas Specifications**



Canvas series

Resolution

Processor

Panel Type Storage Weight

OS

Active display area

Brightness (NITS) Surface Treatment

WiFi / Bluetooth Vesa Pattern

**Power Consumption** 

	► 10.19" [258.80mm] ◄
SparkQ+	Canvas series
596.16 x 596.16mm	Active displayarea
1920 x 1920	Resolution
450 nits	Brightness (NITS)
25% Haze	Surface Treatment
RK3588	Processor
Android 12	OS
WiFi6/5.2	WiFi/Bluetooth/Cellular
200mmx400mm with M5 s cre ws	Vesa Pattern
65W (typical), .9W(standby)	Power Consumption
TFT	PanelType
24GB Useable	Storage
7Kg/16lbs	Weight

Canvas series	Spark2
active display area	408.96 x 230.04mm
esolution	1920 x 1080 FHD
Brightness (NITS)	450 nits
urface Tre atment	25% Haze
rocessor	RK3588
)S	Android 12
ViFi/Bluetooth/Cellular	WiFi6/5.2/4G LTE
/esa Pattern	100mmx100mm with M5 screws
ower Consumption	17W (typical), 0.9W(standby)
anel Type	TFT
torage	24GB us eable
Veight	2.25Kg/5lbs

FRONT

17.23"

[437.76mm]

BACK

### Power & Mount



Mount Type	Horseshoe Mount
Mech Outline:	245mm x 161.26mm x 5 mm
Mounting Hardware	#8 Panhead x 1"



Power Supply	
Output Wattage	120 Watts
Output Voltage	24 Volts
DCSide Cable Length(in)	14"
AC Side Cable Length(in)	36"
Mech Outline:	5.5" L X 2.75" W X 1.125" H



Power Cable	
Output Wattage	120 Watts
Output Voltage	24 Volts
Cable Length(ft)	10'

## Spark Bridge



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Canvas series	Spark Bridge
Device size	4" L X 4" W X 0.5" H
Support output resolution	1080P
Output Ports	HDMI 2.0a
LAN ports	One Gigabit port
Processor	RK3566
OS	Android 11
WiFi	WiFi6
Bluetooth	5.2
Power Consumption	10W Max
Storage	53GB Useable

Canvas series	Spark Bridge Plus
Device size	7.5″ LX 4″ W X 1.25″ H
Support output resolution	Up to 8K
Output ports	HDMI 2.1
LAN ports	Dual Gigabit ports
Processor	RK3588
OS	Android 12
WiFi	WiFi6
Bluetooth	5.2
Power Consumption	24W Max
Storage	53GB us eable

Canvas series	Spark Bridge Plus Sealed
Device Size	7.5″L X 4.25″W X 2″H
Support output resolution	Up to 8K
Output ports	HDMI 2.1
LAN ports	Dual Gigabit ports
Processor	RK3588
OS	Android 12
WiFi	WiFi6
Bluetooth	5.2
Power Consumption	24W Max
Storage	53GB useable

## Network Requirements

The Canvas uses the following outbound ports and protocols:

TCP Protocol	Port(s)	DNS				
НТТР	TCP 80	Any. Your Canvas can contact public websites as part of				
HTTPS	TCP 443	normal signage operations. DNS will depend on content.				
ХМРР	TCP 5222, 5223	msg.videri.com				
ICMP	ICMP					
NTP*	UDP 123	The following NTP pools will be contacted:				
		time.nist.gov				
		0.android.pool.ntp.org				
		1.android.pool.ntp.org				
		2.android.pool.ntp.org				
		3.android.pool.ntp.org				
		0.us.pool.ntp.org				
		1.us.pool.ntp.org				
		2.us.pool.ntp.org				
		3.us.pool.ntp.org				
		NOTE: Each pool contains 1000s of individual servers with				
		specific IPs. Generally, it is required to whitelist the NTP				
		protocol rather than individual IPs.				

#### We support the following SSID encryption modes:

- WEP (64)
- WEP (128)
- WPA-PSK (TKIP)
- WPA-PSK (AES)
- WPA2-PSK (TKIP)
- WPA2-PSK (AES)
- WPA2-Enterprise using RADIUS

The use of certificates or authentication via a landing and/or sign-in page is **NOT** supported.

#### Wi-Fi Best Practices

- Your Wi-Fi network should have a password.
- There should be no metal beams or concrete walls between the Canvas and the access point. For the best experience, please have the Canvas in line of sight to the access point.
- Your Canvas should be on its own network and should NOT be on a network that guests use.
- All Canvases should have -70dbm or better signal strength at all times. We recommend WPA2-PSK (AES) security for the best network speeds.

### **Backend Architecture**



### Features

**Device Monitoring** 

- Device metrics
- Network information
- Content synchronization
- Content playback status
- Real-time playback screencapture

			~			
			← Lobby V4		Online Content not playing	
Hardware	~ •		About My Canvas	Display Settings	Systems Monitoring	
Canvases	Canvases		Canvas network	Name	PrettyFlyForaWiFi	
Content	Showing: All Canvases	~	Information about Canvas network, including network health.	IP Address MAC Address Signal Strength	1921581.38 [L] 00-80-D0-63-C2-26 [L] -44 dBm	
Media	🗌 Name 🗘	Tags		Link Quality	3932 disconnects	
Apps				Data transmittee	2B	
= <sub>▶</sub> Playlists	Lobby V4	(NYC) (V series) (Candy Sto		Data received	2B	
Schedule	Lobby V5	NYC V series Candy Sto				_
E Publish	🔲 🕒 Bar	NYC Bar	Square	Playing 🛈	<b>₽0</b> 🛱 🅸 ⊙	
Operations	Canvas 1	NYC bar	Portrait	Playing ①	▶₀	
Admin Center	Canvas 2	NYC	Portrait	Playing 🛈	⊧₀ 🛱 🕸 ⊙	
🖄 Users	Canvas 3	NYC	Landscape	Playing 🛈	▶ 🗰 🕸 🕑	
Workspaces	Canvas 4		Landscape	Playing 🛈	▶ 🗰 🕸 🕑	
	Canvas 5	NYC Bar Candy Store	+1 more Square	Playing ③	▶ 🛱 🅸 🕑	
	Canvas 6		Portrait	Playing 🛈	▶ 📾 🕸 🕑	
	Canvas 7	NYC Bar	Square	Not playing 🛈	▶ 🛱 🕸 🕑	
	Canvas 8	NYC Bar	Square	Playing 🛈	▶ 🛱  🕑	
	Canvas 9	NYC	Square	Not playing 🛈	▶ 🛱 🕸 🕑	
	Canvas 10	NYC	Landscape	list.item ①	▶ 🛱 🕸 🕑	
	Showing 15 out of 157 Canvases		≪ < 1 2 3 > >>	15 items per	page v	

### Features

Publishing

- Side-by-side schedule comparison
- Priority events & Temporary schedule overrides
- Event recurrence
- Day and hour parting
- Wireless Orchestration with content adjustment
- External URL scheduling
- Playlist creation
- Image, video and .APK publishing



### Features

Proof of play reporting

Exportable .CSV file, including:

- Canvas serial number
- Asset ID
- Asset name
- Start & end times

• Duration of play

Hardw			Q Search for Canvases
Ų	Canvases		
	Walls Showing: All Canvases V		Actions
Conte	ent		
	Media		Select all
	Apps Name ^ Ourable C	Content Stat	Deselect all
	File name     Start Time     End Time     End Time     8       File name     2023-03-14T13 46:40.009Z     2023-03-14T13 46:48.007Z     8	lot playing (	Download playback report
ame Plan	ver earlai No. 934166_original jpg 2025-03-14T13 46:40.0092 2023-03-14T13 46:56:012Z 8 2023-03-14T13 46:56:012Z 8	Playing (i)	Clear Canvas
/4 791 V4 791	00002000183600038J2002 954166_original.jpg 2023-05-14113.46.56.012Z 2023-05-14113.47.04.0012 8 101X02C00183600038J2002 954166_original.jpg 2025-05-14113.46.56.012Z 2023-05-14113.47.12.009Z 8 101X02C00183600038J2002 954166_original.jpg 2025-05-14113.46.56.012Z 2023-05-14113.47.12.009Z 8	Playing 🛈	Reboot software
14 79 14 79	101X02C00183600038J2002 934166_original.jpg 2023-05-14115-47:12.009Z 2023-05-14113-47:28.006Z 8 N	lot playing (	Resume Schedule
V4 79 V4 79	934160_01910102C00183600038J2002 934166_019108Jpg 2025-03-14T1547.28.006Z 2025-03-14T1547.36.012Z 934166_019108Jpg 2025-03-14T1547.28.006Z 2025-03-14T1547.36.002Z 934166_019108Jpg 2025-03-14T1547.28.006Z 8	Playing (i)	Set maintenance window
V4 7	9901X02C00183600058J2002 934166_onginal.jpg 2023-03-14T15.47.56.0122 2023-03-14T15.47.52.0122 934166_onginal.jpg 2023-03-14T15.47.44.006Z 2023-03-14T15.48.00.014Z 8 N	lot playing (	Assign tags
y 1/4 1	79101X02C00183600058J2002 934166_original.jpg 2023-03-14T13.47.52.012Z 2023-03-14T13.48:08.007Z 0 934166_original.jpg 2023-03-14T13.48:00.014Z 2023-03-14T13.48:08.007Z 0 934166_original.jpg 2023-03-14T13.48:00.014Z 2023-03-14T13.48:08.007Z 0 934166_original.jpg 2023-03-14T13.48:08.0014Z 0 934166_original.jpg 2023-03-14T13.48:08:08:08:08:08:08:08:08:08:08:08:08:08	Playing (i)	Assign to Workspace
y V4	79101X02C00183600038J2002 934166_onginal.pg 2023-03-14T13.48.08.0072 2023-03-14T13.48.24.0072 934166_onginal.pg 2023-03-14T13.48.16.0142 2023-03-14T13.48.32.0107 8	Playing 🛈	Þo 🛱 🕸 🕣
14 VA	79101X02C00183600038J2002 934166_original.jpg 2025-03-14T13.48-24.0072 2025-03-14T13.48-40.008Z 934166_original.jpg 2025-03-14T13.48-32.0102 2025-03-14T13.48-48.006Z 8 P	Playing 🛈	Þo 🗟 🅸 🕙
by V4	79101X02C00185600038J2002 934166_original.p9 79101X02C00183600038J2002 934166_original.p9 934166_original.p9 934166_original.p9 2025-05-14T13-48-48.0062 2025-05-14T13-48-56.012Z 8 934166_original.p9	Playing 🛈	<b>⊳</b> ඕ  ⊙
oby V4	79101X02C0018560005812002 934166_original (pg 2025-05-14T15 48:56 012Z 2023-05-14T13 49:12 012Z 8 934166_original (pg 2025-05-14T15 49:04 011Z 2023-05-14T13 49:12 012Z 8 934166_original (pg 2025-05-14T13 49:12 012	Playing 🛈	<b>⊳</b> ඕ  ⊙
DDY V4	79101X02C00183600038J2002 934166_original jpg 2022-03-14T13.49.12.0122 2025-03-14T13.49.28.007Z 8 934166_original jpg 2023-03-14T13.49.20.007Z 2025-03-14T13.49.28.007Z 8	I/A ()	<b>⊳</b> ඕ  ⊙
obby V4	79101X02C0018560003812002 934166_original jpg 2025-03-14113-49-28-0072 2025-03-14113-49-48-0067 8 934166_original jpg 2025-03-14113-49-28-0072 2025-03-14113-49-48-0067 8	1/A (i)	Þo 🗟 🅸 🕙
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